

Piccard Surgery Center—Policy and Procedures Manual

Patient's Rights and Responsibilities

PATIENT'S RIGHTS

- Every Patient has the right to courtesy, respect, dignity, privacy, responsiveness, and timely attention to his/her needs.
- Every Patient has the right to every consideration of his privacy and individuality as it relates to his social, religious and psychological well being.
- Every Patient has the right to be free from all forms of abuse or harassment.
- Every Patient has the right to confidentiality, to approve or refuse the release of medical information to any individual outside the facility, except in the case of transfer to another health facility, or as required by law or third party payment contract.
- Every Patient has the right to express grievances or complaints without fear of reprisals.
- Every Patient has the right to continuity of health care. The physician may not discontinue treatment of a patient as long as further treatment is medically indicated, without giving the patient sufficient opportunity to make alternative arrangements.
- Every Patient is provided complete information regarding diagnosis, treatment and prognosis, as well as alternative treatments or procedures and the possible risks and side effects associated with treatment.
- Every Patient has the right to make decisions regarding the health care that is recommended by the physician. Accordingly, the patient may accept or refuse any recommended medical treatment, and may change their provider, if other qualified providers are available. If the patient is unable to participate, the patient's rights shall be exercised by the patient's designated representative or other legally designated person.
- Every Patient has the right to be informed of any research or experimental projects and to refuse participation without compromise to the patient's usual care.
- Every Patient has the right to appropriate treatment and care to include the assessment/management of pain.
- Every Patient has the right to all resuscitative measures; therefore we will not honor Advance Directives.

PATIENT'S RESPONSIBILITIES

- Patients are responsible to be honest and direct about matters that relate to them, including answering questions honestly and completely.
- Patients are responsible to provide accurate past and present medical history, present complaints, past illnesses, hospitalizations, surgeries, existence of advance directive, medication and other pertinent data.
- Agree to accept all caregivers without regard to race, color, religion, sex, age, gender preference or handicap, or national origin.
- Patients are responsible for assuring that the financial obligations for health care rendered are paid in a timely manner.
- Patients are responsible to sign required consents and releases as needed.

- Patients are responsible for their actions, if they should refuse a treatment or procedure, or if they do not follow or understand the instructions given them by the physician or Surgery Center employees.
- Patients are responsible for keeping their procedure appointment. If they anticipate a delay or must cancel, they will notify the Surgery Center as soon as possible.
- Patients are responsible to provide a responsible adult to transport him/her home from the facility and remain with him/her for twenty-four hours, if required by his/her provider.
- Patients are responsible for the disposition of their valuables, as the Surgery Center does not assume the responsibility.
- Patients are responsible to be respectful of others, or other people's property and the property of the Surgery Center.
- Patients are to observe safety and no smoking regulations.